

Managing difficult conversations

Part one

Thursday 14th March 2024, 09.00 – 11.45, Zoom Webinar

#PCUKStudyDay

Welcome and introduction

Jeni Jones

Specialist Pancreatic Cancer Nurse
Pancreatic Cancer UK

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Agenda

- **09.00 – 09.15: Introduction and overview** – Jeni Jones, Specialist Pancreatic Cancer Nurse, Pancreatic Cancer UK
- **09.15 – 09.30: Lived experience** – Nicola Allen
- **09.30 – 09.40: Whose responsibility is it to have these conversations?** – Nicci Murphy, Specialist Pancreatic Cancer Nurse, Pancreatic Cancer UK
- **09.40 – 10.10: Breaking bad news** – Phil Whelan, Pancreatic Nurse Consultant, Liverpool University Hospital
- **10.10 – 10.20: Break**
- **10.20 – 11.10: Palliative care and end of life** – Dr James Davies, Palliative Medicine Consultant, City Hospice Cardiff
- **11.10 – 11.40: Panel Q&A**
- **11.40 – 11.45: Close**

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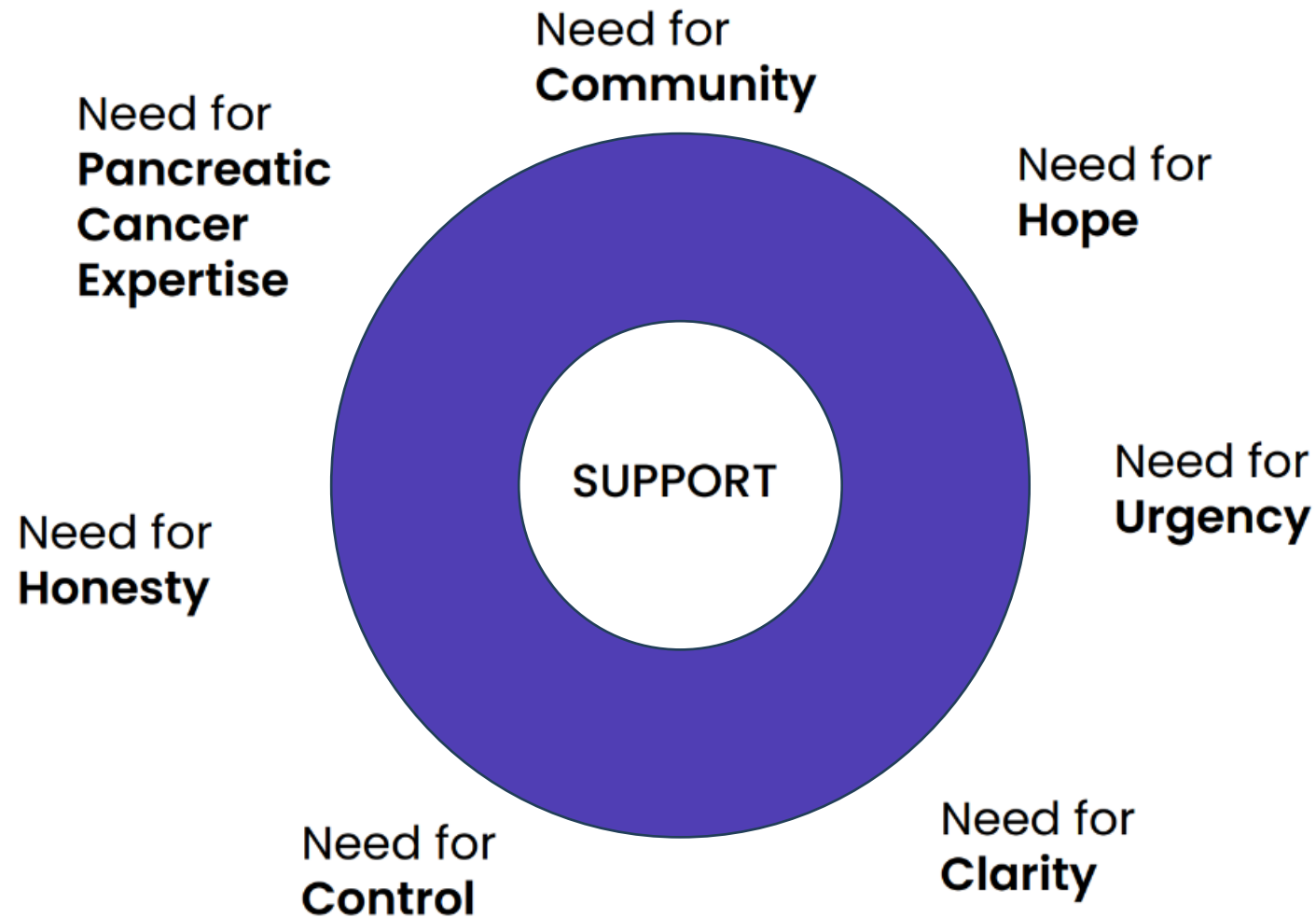
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Break time

See you shortly!

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End of Life information review

“the chest rattling still haunts me to this day, I just wish I was told what could happen”

“I also wish consultants were more open about the outcomes of pancreatic cancer I feel like if they would have said to us that most people don't survive more than 5 years when they are diagnosed with this disease then I would have made sure we would have done certain things that we wanted to do”

“There seems to be a theme regarding not being told the end is approaching. We experienced the same 😞 ”

“I was very lucky that the hospice mum was in told us about the signs of the end coming and that would perhaps be useful for others to know”